

Joshua Morgan

Email: JoshuaReubenMorgan@Gmail.com LinkedIn: <https://www.linkedin.com/in/joshuaRmorgan008/>

Phone: 07415969609 Github: <https://www.github.com/Jmorgan108>

Personal Website: <https://jmorgan108.github.io/>

About Me

Software Developer with 4+ years' commercial experience working on .NET applications within small, highly active teams, including working independently. Experienced in maintaining and extending existing systems, delivering reliable, well-tested solutions. Working closely with stakeholders has developed my strong business sense and a broad technical perspective. I am seeking a role focused on professional development, stability, quality, and incremental improvement within a collaborative team. Outside of work, I am an avid weightlifter. I also enjoy the strategic challenge of board games and Warhammer, and have a lifelong fascination with space exploration.

Skills Profile

- *Programming Languages:* C#, JavaScript, HTML5, CSS3, SQL (MSSQL)
- *Technologies:* Git (GitLab/GitHub/Azure DevOps), CI/CD (GitHub Actions/GitLab CI)
- *Frameworks & Libraries:* .NET Core, .NET Framework, Blazor, Web Forms, NUnit, FakeItEasy, Cypress
- *Methodologies and Practices:* Agile, Ticket-driven development, Defensive programming, Automated Testing
- *Soft Skills:* Public Speaking, Communication, Conflict Resolution, Team working, Requirements Gathering

Professional Experience

Software Developer, Imagitech Ltd

07/2023 - Present

- Full stack developer using .NET with OOP, backed by MSSQL
- Contributed to the maintenance and extension of nationally recognised applications such as Driving Test Success, Construction Industry Training Board and Official Theory Driving Test (Ireland)
- Used Azure DevOps for version control and work tracking
- Helped create highly stable features that has affected 242,000+ new users
- Implemented bug fixes picked from internal support request tickets on Azure
- Refactored parts of very large existing codebases to be up to modern SOLID standards

Junior Software Developer, Advanced Secure Technologies

07/2021 - 07/2023

- Full stack developer using .NET, JavaScript, and MSSQL, completing 700+ tickets consisting of bugs, features and epics
- Participated in team discussions and provided input on upcoming features and epics
- Leveraged Docker for database containerization
- Skilled in prioritisation and ticket management, including requirements gathering
- Architected with unit testing using FakeItEasy and NUnit
- Implemented automation testing using Cypress, setting up automated pipelines on GitLab to run nightly

Technical Support Analyst, Alcumus

12/2020 - 07/2021

- Provided technical support to 700 employees based in the UK and Canada via phone, email and remote access
- Documented systems and solutions for complex issues using Confluence and Manage Engine
- Initiated and helped implement a tracking system for Equipment sent to remote users
- Improved new starter process, resulting in increased efficiency and better management

Junior Course Representative for Final Year Students

09/2019 - 06/2020

- Helped peers manage very difficult complications caused by the Corona virus pandemic. Including for international students needing to return home. This included ensuring they all they had accessible resources during this time

ICT Technician, JPS Technical Services LTD

07/2016 - 05/2019

- Provided general IT support and administration, e.g. setting up and configuring desktop computers for businesses

Education

2017-2020 - BSc Computer Science (2:1)

2015-2017 - Level 3 National Diploma in Information Technology (Distinction*Distinction*Distinction)